

IWIF has a specialized team of Risk Management Consultants dedicated to improving workplace safety at all Maryland State agencies.

Back row, L-R: Brittany Keller-Hokuf, SERMA Risk Management Consultant; Howard Thomas, SERMA Supervisor; Janeene Jensen-Graf, SERMA Senior Risk Management Consultant; Larry Barnette, SERMA Risk Management Consultant; Alicia Carlson, Safety Services Coordinator.
Front row, L-R: Tammy Wescott, Director of State Claims; Kristin Klein, SERMA Chair & Director of Safety Services, Chesapeake Employers' Insurance.



Safety & Risk Management Services for State of Maryland Agencies

We provide risk management/safety services to State agencies through a unit of SERMA Risk Management Consultants (RMCs). The role of the SERMA RMC is to provide safety services to State agencies in a partnered effort to reduce workplace injuries and illnesses. Each RMC is assigned to specific agencies that have similar exposures and hazards to allow for the sharing of best practices between agencies and facilities.

Basic Services

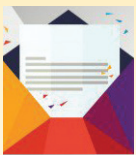
- Consultation on workplace safety-related issues and concerns;
- Action plans and recommendations to improve safety programs;
- Interpretation of safety regulations and their application;
- Independent assessments on potential changes that could make a workplace safer;
- Access to library of online safety training at no cost to State agencies;
- Train-the-trainer educational programs and training sessions on accident investigation, back safety, workers' comp best practices;
- Annual SERMA Conference and safety/claims management workshops;

- Safety awareness materials: general and agency-specific safety posters, fliers, newsletters, training tools, Powerpoints;
- Information on best practices for agencies to control and prevent injuries when like hazards or exposures are present;
- Claims and trending data on how facilities are performing with regard to various work comp issues;
- Safety committee meetings;
- Customized claims meetings;
- Agency compliance with SERMA Executive Order.

Specific Services

- Safety Program Development
- Safety Program Evaluation
- Risk Assessment Surveys
- Risk Analyses and Loss Reviews
- Ergonomics Assessments
- Industrial Hygiene/Environmental Controls

For information, contact your Risk Management Consultant or email Howard Thomas at hthomas@ceiwc.com.



To receive our quarterly SERMA e-newsletter for Maryland State Agencies, email kklein@ceiwc.com.



SERMA
Risk Management